नेपाल विद्युत प्राधिकरण

प्रशासन सेवा, प्रशासन समुह, प्रशासन उपसमूह, तह-९, उप निर्देशक पदको खुला तथा आन्तरिक प्रतियोगितात्मक लिखित परीक्षाको पाठ्यऋम

द्वित्तीय पत्रः सेवा सम्बन्धी विस्तृत ज्ञान (१०० पुर्णाङ्क)

| पत्र | विषय | पुर्णाङ्क | उत्तीर्णाङ्क | खण्ड | परीक्षा प्रणाली | प्रश्न संख्या | प्रति प्रश्न अङ्कभार | समय |
|-----------|----------------------------------|-----------|--------------|------|----------------------------------------|------------------|-------------------------|---------|
| द्वित्तीय | सेवा सम्बन्धी (विस्तृत ज्ञान) | ૧૦૦ | 80 | क | लामो उत्तर/ विश्लेषणात्मक समिक्षा | ર | የሂ | ३ घण्टा |
| | | | | | विश्लेषणात्मक समिक्षा/समस्या समाधान | ٩ | २० | |
| | | | | ख | लामो उत्तर/ विश्लेषणात्मक समिक्षा | ર | የሂ | |
| | | | | | विश्लेषणात्मक समिक्षा/समस्या समाधान | ٩ | <i>२०</i> | |

खण्ड (क)

(<u>२x१४=३०, १x२०=२०)</u> - अङ्क ४०

1. Human Resource Management:

- Concept and functions of HRM; The future challenges of HRM; Strategic Management of human resources; Need for Human Resource Planning,
- Successful Human Resource Planning: Job analysis, Job evaluation, Recruitment and selection, Recruitment Policy, Selection and Evaluation, Placement, Training and development, Promotion and transfer, Employee Career Planning and Growth; Elements of a Career Planning Programme, Succession Planning;
- Performance Appraisal: Concept and Need for Performance, Overview of Performance Appraisal, Types of Appraisal Methods, 360-degree appraisal, Performance management, Compensation management and benefits, Employee morale ethics and productivity, Management of organizational climate and Industrial relations, Human resources accounting and audit, Human resource information system;
- Employee Misconduct and Disciplinary Procedure: Principles for Maintenance of Discipline, Basic Guidelines of a Disciplinary Policy, Disciplinary Action – Penalties, Procedure for Disciplinary Action.
- Employee Welfare and Working Conditions: Welfare Measures, Types, Employee Welfare Responsibility, the Business Benefits of Employee Welfare Activities, Emerging Trends in HRM: Competency Mapping, Business Process Outsourcing, Right Sizing of Workforce, Flexi time, Talent Management, Employee Engagement.

2. Managerial Function and Process:

- Concept, Principles and Foundations of Management, Evolution of Management Thoughts; Managerial Functions; Planning, Organizing, Controlling.
- Decision making; Role of Manager, Managerial skills; Entrepreneurship; Management of innovation, Flexible Systems Management; Social responsibility and managerial ethics; Process and customer orientation; Managerial processes on direct and indirect value chain

3. Organizational Behavior and Design:

- Conceptual model of organization behavior; The individual processes personality, values and attitude, perception, motivation, learning and reinforcement,
- Work stress and stress management; The dynamics of organization behavior;
- The Organizational Processes decision making, job design; Organizational theory and design-organizational culture, managing cultural diversity, learning organization; organizational change and development, Knowledge Based Enterprise–systems and processes; Networked and virtual organizations.

4. **Procurement Management:**

- Procurement Methods
- Procurement Management: Cost Estimation, Technical Specification, Evaluation Criteria, Contract Management
- Procurement Guidelines or donor Agency like; WB, ADB, EU etc.
- New dimensions in Electricity Project fund management: Foreign Investment, BOT, BOOT, EPC, EPCF, Three pillar Policy.

खण्ड (ख)

(<u>२x१४=३०, १x२०=२०)</u>– अङ्क ४०

5. Management Information System:

- Conceptual foundations of information systems; Information theory; Information resource management; Types of information systems; Systems development-Overview of systems and design; System development management life-cycle,
- Designing for online and distributed environments, Implementation and control of project, Trends in information technology; Management by objectives (MBO); Responsiveness; Enterprise Resource Planning (ERP), Expert systems, E-Business architecture, E-Governance;
- Information systems planning, Flexibility in information systems, Evaluation of information systems

6. Strategic Management:

- Nature and scope of strategic management, Strategic intent, vision, objectives and policies, Process of strategic planning and implementation.
- Environmental analysis and internal analysis; SWOT analysis; Tools and techniques for strategic analysis Strategic flexibility.
- Reinventing strategy; Strategy and structure, Corporate strategy; Chief Executive and Board, Management of strategic change; Strategic alliances,

7. International Business:

- International Business Environment: Changing composition of trade in goods and services;
- Nepal's Foreign Trade: Policy and trends; Financing of International trade, Regional Economic Cooperation, Global competitiveness and technological developments; Global business strategy; Global marketing strategies.
- Foreign Investment: Foreign direct investment and foreign portfolio investment, Foreign Exchange Risk Exposure Management.

8. **Public Administration**:

- Concept and significance of Public Administration, New Public Management; Legislative, Executive and Judicial control over administration.
- Role of media, interest groups, Civil society; Citizen's Charters, Right to Information, Social audit, Significant issues in Nepalese Administration.
- Reforms in Public Administration: Important Committees and Commissions, Main Recommendation and Problems of Implementation.

